

Pest Control – How Good Is Yours?

Many companies find out just how badly their pest control is being carried out when a problem arises. Take a couple of minutes to evaluate yours.

It's a bit like car insurance really. You pay your monthly premiums for years and years and then you have an accident. It's only at that point that you find out how good your insurance company is – but by then it's too late to change.

At Bird and Pest Solutions we do hundreds of pest control and bird control surveys every year. Our research shows that whilst some pest control companies provide a good service there are many who do the minimum they can get away with or less. Which category does your pest controller fit into?

A few simple questions will help you evaluate your current pest control provider. Overleaf we have a matrix that will help you evaluate your pest control. If you have six or more Yes's then your business is being looked after properly, fewer than five and you should re-consider your provider or at the very least ask some serious questions about the service being provided.

At Bird and Pest Solutions, if you are unsure of your pest control requirements, we offer a free survey and recommendations to ensure your business is protected. If you don't have time to complete the matrix overleaf then give us a call and we'll come along and complete it for you.

Tel: 01795 664 392 / 07595 020 442
Email: info@birdandpestsolutions.co.uk
Visit: www.birdandpestsolutions.co.uk



Ask yourself:	Yes	No
<p>Do you get the same technician turn up at each visit? If not, that's not good. You don't get a chance to build up any kind of relationship and the provider may not be aware of your problems or know your premises.</p>		
<p>Does your pest controller spend enough time at your premises? Take a look at your site file to find out where your bait boxes are. Walk around your premises stopping at each bait box. How long does it take you? Some pest controllers don't check all the bait boxes in their rush to get out of your place and on to the next customer.</p>		
<p>Are your external bait boxes fixed in place? Do they contain solid bait only? All too often we see external rat boxes not fixed in place and containing toxic grain bait even in children's play areas where a child can pick the box up and shake out the poison bait. All external bait boxes should be securely fixed in place ideally with their tunnel against a wall and better still if they're out of general sight. Ideally, they should contain only solid baits.</p>		
<p>Are your internal bait boxes sited correctly? Internal bait boxes should also have their tunnel against a wall and you should have been given instructions as to how to reposition the boxes after floor cleaning.</p>		
<p>Do you have insect monitoring in place? Some insects can be as big a threat to your business as rodents. You should have insect monitoring in place as well as rodent monitoring. Not all companies provide this as standard.</p>		
<p>Is your bait regularly changed and is the right type of bait being used? Fresh bait is far more effective than those which have been present for years. If your technician is visiting less than once every four to six weeks make sure non-toxic bait is being used - toxic bait should not be left for prolonged periods and should be used for short term intensive treatments only.</p>		
<p>Does your technician maintain your Electronic Fly Killer properly? Are the tubes changed at least once a year? Does he check for adequate UV output, that the grid is functioning correctly and also cleans out the catch tray or changes the sticky board at each visit?</p>		
<p>Do you have a site file and is it up to date? An up to date site file is essential as this is what your Environmental Health Officer wants to see. Be aware though that even the most unprofessional pest controller will pay extra attention to the site file as it adds credence to his work no matter how shoddy.</p>		
<p>Are you paying the market rate for your pest control? Are you getting a value for money service? How do you know? Have you asked another pest controller for a comparison?</p>		